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Date of Deposit:	5/11/2004	Name of Person Making the Deposit:	Rhonda Dunn
		Signature of the Person Making the Deposit:	<i>Rhonda Dunn</i>

In re Application of: Shao, et al

Serial No. : 09/607,747

Filed: 30 June 2000

Title: Enhancing Delinquent Debt Collection Using Statistical Models of Debt Historical Information and Account Events

Docket No.: ISAA0050

Art Unit: 3624

Examiner: N. Subramanian

May 11, 2004

Commissioner for Patents
Mail Stop Non Fee Amendment
P.O. Box 1450
Alexandria, VA 22313-1450

Re: Response to Office Action

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Attention: N. Subramanian, Art Unit 3624

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**Attached to this facsimile coversheet please find the following documents:**

- Preliminary Amendment (15 pages)
- RCE (1 sheet, in duplicate for accounting purposes)

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